



DIAMOND GRILLS BBQ

GRILL - WARRANTY INFORMATION

DIAMOND GRILLS BBQ offers a warranty on our grills, griddles, and side burners to the original purchaser with proof of purchase. Our products are guaranteed to be free from defects in both workmanship and materials for the specified periods below. This warranty is not applicable to grills used in commercial or rental applications. Any issues related to rust, corrosion, oxidation, or discoloration due to moisture or overheating are not covered under this warranty, unless such issues render the affected component inoperable. Additionally, this warranty does not include labor or labor-related charges. If warranty parts need to be shipped, customers will be responsible for any associated shipping and handling fees. Thank you for choosing Diamond Grills BBQ.

LIMITED LIFETIME WARRANTY:

DIAMOND GRILLS BBQ offers a LIFETIME WARRANTY for the cast stainless steel burners included with our grills. This warranty covers any defects in material and workmanship that may arise during normal residential use, except for discoloration, surface scratches, weather-related staining, and minor rust and oxidation, which are typical for outdoor products. In the event of any such defect, the burner will be repaired or replaced at no charge, while the owner will be responsible for all other expenses, including labor and freight. Please be advised that this warranty only applies to grills featuring our cast stainless steel burners, and that it does not cover commercial or rental use. Customers are also responsible for any shipping and handling fees associated with warranty parts.

TWO-YEAR WARRANTY:

DIAMOND GRILLS BBQ provides a TWO-YEAR WARRANTY for the following parts of our grills: Fire Box, Hood, Handle, Bezel, Grates, Flavor Bars, Drip Pan, Rotisserie Burner, Transformer, Warming Rack, and Flame Tamer. This warranty guarantees these parts to be free from defects in materials and workmanship during normal residential use for two years from the original purchase date. If any of these parts are found to be faulty, we will repair or replace them at no cost to the customer, except for expenses related to labor and freight.

ONE-YEAR WARRANTY:

DIAMOND GRILLS BBQ provides a ONE-YEAR WARRANTY on the grill components, including the gas valve, knob, and light, against any defects in materials and workmanship during normal residential use from the original purchase date. This warranty does not cover damages or malfunctions resulting from neglect, misuse, alterations, accidents, or improper installation, maintenance, or repairs.

LIMITATIONS & EXCLUSIONS:

The warranty provided by DIAMOND GRILLS BBQ is applicable only to products purchased and located within the United States and Canada. The coverage period begins on the original purchase date, and proof of purchase is mandatory.

To activate the warranty, customers must register the product online at:

www.diamondgrillsbbq.com/product-registration-and-warranty

Please note that this warranty does not cover damages resulting from negligence, alteration, misuse, abuse, accidents, natural disasters, loss of electrical power, improper installation or operation, unauthorized adjustments or calibrations, dings, dents, scratches, or damages caused by harsh cleaning chemicals. The warranty is not valid for commercial use or for products with altered or removed serial numbers. DIAMOND GRILLS BBQ will not be liable for any incidental, consequential, special, or contingent damages arising from the breach of this written warranty or any implied warranty.

WARRANTY CLAIM PROCEDURE:

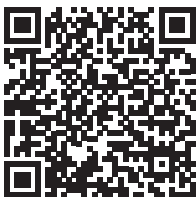
Please contact DIAMOND GRILLS BBQ Warranty Service Center for factory direct assistance. We are open Monday-Friday 7am-5pm (PST)

Phone Number: (909) 460-5579

Email: support@diamondgrillsbbq.com

Grill - Warranty Information

LIFETIME WARRANTY	2-YEAR WARRANTY	1-YEAR WARRANTY
Cast Stainless Steel Burner	Bezel Grates Flavor Bars Handle Drip Pan Hood Rotisserie Burner Transformer Warming Rack Flame Tamer Fire Box	Gas Valve Knob Light



SCAN TO REGISTER YOUR PRODUCT ONLINE