



DIAMOND GRILLS BBQ GRIDDLE - WARRANTY INFORMATION

DIAMOND GRILLS BBQ offers a warranty on our grills, griddles, and side burners to the original purchaser with proof of purchase. Our products are guaranteed to be free from defects in both workmanship and materials for the specified periods below. This warranty is not applicable to grills used in commercial or rental applications. Any issues related to rust, corrosion, oxidation, or discoloration due to moisture or overheating are not covered under this warranty, unless such issues render the affected component inoperable. Additionally, this warranty does not include labor or labor-related charges. If warranty parts need to be shipped, customers will be responsible for any associated shipping and handling fees. Thank you for choosing Diamond Grills BBQ.

TWO-YEAR WARRANTY:

DIAMOND GRILLS BBQ provides a TWO-YEAR WARRANTY on the Griddle components, including the Drip Tray, Griddle Plate, Griddle Burner, Griddle Bezel, Regulator, and Fire Box. This warranty covers any defects in materials and workmanship during normal residential use from the original purchase date. If any of these parts are found to be faulty, we will repair or replace them at no cost to the customer, except for expenses related to labor and freight. Please note that this warranty does not cover damages or malfunctions resulting from neglect, misuse, alterations, accidents, or improper installation, maintenance, or repairs.

ONE-YEAR WARRANTY:

DIAMOND GRILLS BBQ provides a ONE-YEAR WARRANTY on the Griddle components, including the gas valve, knob, and cover against any defects in materials and workmanship during normal residential use from the original purchase date. This warranty does not cover damages or malfunctions resulting from neglect, misuse, alterations, accidents, or improper installation, maintenance, or repairs.

LIMITATIONS & EXCLUSIONS:

The warranty provided by DIAMOND GRILLS BBQ is applicable only to products purchased and located within the United States and Canada. The coverage period begins on the original purchase date, and proof of purchase is mandatory.

To activate the warranty, customers must register the product online at:

www.diamondgrillsbbq.com/product-registration-and-warranty

Please note that this warranty does not cover damages resulting from negligence, alteration, misuse, abuse, accidents, natural disasters, loss of electrical power, improper installation or operation, unauthorized adjustments or calibrations, dings, dents, scratches, or damages caused by harsh cleaning chemicals. The warranty is not valid for commercial use or for products with altered or removed serial numbers. DIAMOND GRILLS BBQ will not be liable for any incidental, consequential, special, or contingent damages arising from the breach of this written warranty or any implied warranty.

WARRANTY CLAIM PROCEDURE:

Please contact DIAMOND GRILLS BBQ Warranty Service Center for factory direct assistance. We are open Monday-Friday 7am-5pm (PST)

Phone Number: (909) 460-5579

Email: support@diamondgrillsbbq.com



**SCAN TO
REGISTER
YOUR
PRODUCT
ONLINE**

GRIDDLE - Warranty Information

2-YEAR WARRANTY	1-YEAR WARRANTY
Drip Tray	Gas Valve
Griddle Plate	Knob
Griddle Burner	Cover
Griddle Bezel	
Regulator	
Fire Box	